

Overview and Scrutiny Management Board

17 June 2016



Information update from the Chairs of the Overview and Scrutiny Committees

Report of Lorraine O'Donnell, Assistant Chief Executive

Purpose of the Report

- 1 To present to Members an information update of overview and scrutiny activity from 22 March – 17 June 2016.

Background

- 2 As previously agreed, a written report of Chairs' presentations will be presented for information only to all Overview and Scrutiny Management Boards. Members of the Overview and Scrutiny Management Board are encouraged to get involved in any area of Overview and Scrutiny activity via thematic committees and/or talk to Scrutiny Committee Chairs and OS Officers on areas of project/overview activity.

Presentations

- 3 Presentations from Overview and Scrutiny Committees from 22 March – 17 June 2016.

Corporate Issues Overview and Scrutiny Committee (CIOSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	<p>Customer Relationship Management System (CRMS) – a further meeting of the CRM Review group took place on 7th June 2016 where members received a presentation and demonstration of the CRM system reporting capabilities. This provided members with information on how data could be presented and accessed by members and also how members of the public could track service requests and issues raised via the CRM and also the Council's Website.</p> <p>Members also took the opportunity to feedback on their potential needs and requirements of the CRM system including training on use of the system.</p>
Overview reports/ Presentations	<p>CIOSC on 20th April 2016 received reports and presentations on:</p> <ul style="list-style-type: none">• Council's use of powers under RIPA Act 2000 (Annual review of the use of powers) Q4/Q1• Q3 2015/16 Customer Feedback: Complaints, Compliments and Suggestions• Work Programme Refresh• Verbal update on the light touch review of the CRMS.

Safer and Stronger Communities Overview and Scrutiny Committee (SSC OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	The Working Group looking at Alcohol and the demands on the Emergency Services have held two meetings: <ul style="list-style-type: none"> • 5th April – Evidence from North East Ambulance Service and A&E Department, County Durham & Darlington NHS Trust • The Chair of the Working Group, Cllr Nearney has undertaken a field study observation with an Ambulance Crew.
Overview reports/ Presentations	SSC OSC on 23 March 2016 received reports and presentations on: <ul style="list-style-type: none"> • The City Safety Group • Police and Crime Panel • Verbal presentations on: <ul style="list-style-type: none"> • Alcohol and the demand on emergency services • 20 mph limits.
Visits	The Chair and Vice-chair of SSC OSC recently attended: <ul style="list-style-type: none"> • 20th April – ‘Exercise Sophie’, a live exercise with the Civil Contingencies Unit and partner agencies at a Chemical Plant in Newton Aycliffe.

Economy and Enterprise Overview and Scrutiny Committee (E & E OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	The Skills Development Working Group: <ul style="list-style-type: none"> • 24 March 2016 - received a presentation on progress of the DurhamWorks programme and barriers identified by young people in relation to accessing skills development and employment within the County. • 25 April 2016 - received a presentation on Skill gaps for specific groups including employers and adults within the County, any actions identified to address these gaps and future skill priorities.
Overview reports/ Presentations	Economy and Enterprise OSC on 29 th March 2016 received reports and presentations on: <ul style="list-style-type: none"> • EU Funding • Work Programme Refresh.
Visits	Members of the Economy and Enterprise OSC Skills Development Working Group carried out a number of visits: <ul style="list-style-type: none"> • 25th April – New College Durham • 18th May – Infinite Learning and Development, Peterlee • 2nd June – South West Durham Training, Aycliffe Business Park <p>Members of the full committee also took part in a visit:</p> <ul style="list-style-type: none"> • 28th April – The Hitachi development at Newton Aycliffe.

Environment and Sustainable Communities Overview and Scrutiny Committee (Environment OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	There is no review activity to report for this period
Overview reports/ Presentations	<p>Environment OSC on 18th April 2016 received reports and presentations on:</p> <ul style="list-style-type: none"> • Strategic Cycle Routes • Work Programme Refresh • Minutes of the County Durham Environment Partnership Board • Minutes from the Strategic Flood Group. <p>At a special meeting on 3rd June 2016, Members received reports and presentations on:</p> <ul style="list-style-type: none"> • Environmental Campaigns and Initiatives • Waste Programme
Visits	<p>Members of the Environment OSC attended site visits:</p> <ul style="list-style-type: none"> • 31 March 2016 – flood mitigation sites around the county • 4 April 2016 – strategic cycle routes.

Children and Young Peoples Overview and Scrutiny Committee (CYP OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	<p>Take up of free school meals and holiday hunger - Members received reports and presentations on:</p> <ul style="list-style-type: none"> • 7th April 2016 – Discussion with School Nurse talking about malnutrition • 22nd April 2016 – Focus group session with Head Teachers to discuss free school meals and holiday hunger • 17th May 2016 – Discussion with young people on free school meals and the barriers to take up. Members will have lunch with the students. • 7th June 2016 – Key messages from ‘Britain’s not so hidden hunger’ report. • 14th June 2016 – presentation from AAPs and third sector providers of holiday provision evaluating last year’s programmes and looking ahead to what is planned for summer 2016.
Overview reports/ Presentations	<p>CYP OSC on 1st April 2016 received reports and on:</p> <ul style="list-style-type: none"> • Review of Youth Support Consultation • Work Programme Refresh • Verbal update on the review of free school meals and holiday hunger.

Adults, Well-being and Health Overview and Scrutiny Committee (AWH OSC)

Update on Previous Reviews	There are no systematic reviews to report on for this period.
Scrutiny Review Activity	There is no review activity to report for this period
Overview reports/ Presentations	<p>AWH OSC on 8th April 2016 received a report setting out the proposed process for responding to 2015/16 Quality Accounts from County Durham and Darlington NHS FT; Tees Esk and Wear Valleys NHS FT and North East Ambulance Service NHS FT</p> <p>Members also considered the report on the Committee's Work Programme Refresh.</p> <p>At a special meeting on 27 April 2016, Members received reports and presentations on:</p> <ul style="list-style-type: none"> • 2015/16 Quality Accounts from County Durham and Darlington NHS FT; Tees Esk and Wear Valleys NHS FT and North East Ambulance Service NHS FT. The reports highlighted year end progress against 2015/16 priorities and also proposed priorities for 2016/17. <p>At a special meeting on 9th May 2016, Members received reports and presentations on:</p> <ul style="list-style-type: none"> • Proposed reconfiguration of Organic Inpatient (Dementia) Wards serving County Durham and Darlington. • Proposed responses to the Tees, Esk and Wear Valleys NHS FT and North East Ambulance Service NHS FT Quality Accounts. <p>The Committee agreed to write to Tees, Esk and Wear Valleys NHS FT and CCGs setting out its views and concerns in respect of the proposed changes to the Organic Inpatient (Dementia) Wards serving County Durham and Darlington.</p> <p>The Committee agreed to the proposed Quality Account responses for Tees, Esk and Wear Valleys NHS FT and North East Ambulance Service NHS FT.</p> <p>At a special meeting on 24th May, Members received reports and presentations on:</p> <ul style="list-style-type: none"> • Durham Dales, Easington and Sedgefield Clinical Commissioning Group (DDES CCG) – Consultation in respect of a proposed review of Urgent Care Services. • County Durham and Darlington NHS Foundation Trust Quality Account 2015/16. • The Committee agreed to write to Durham Dales, Easington and Sedgefield CCG setting out its views and concerns in respect of the Consultation proposals in respect of the review of Urgent Care Services across the DDES locality.

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| | <ul style="list-style-type: none">• The Committee agreed to the proposed Quality Account response for County Durham and Darlington NHS Foundation Trust. |
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Performance/Budget/Work Programme Reporting

- 4 Information on both performance and outturn reports continue to be received and commented upon.

Recommendation

- 5 Members are invited to receive the report and note the information contained therein.

Background Papers: Previous committee reports/presentations.

Contact: Jenny Haworth Tel: 03000 268071
Email: jenny.haworth@durham.gov.uk

Appendix 1: Implications

Finance – N/A

Staffing – N/A

Risk – N/A

Equality and Diversity / Public Sector Equality Duty – N/A

Accommodation – N/A

Crime and Disorder – N/A

Human Rights – N/A

Consultation – N/A

Procurement – N/A

Disability Issues – N/A

Legal Implications – N/A